utilise®

Direct Debit Authority

Please complete and sign this form to set up a direct debit for your Utilise account.

Before completing this form, you should refer to the Terms and Conditions of setting up a direct debit, located at the bottom of this form.

For further enquiries, please contact us by calling **0800 UTILISE (884 547)** or visit us at **www.utilise.co.nz.**

Steps you need to complete:

1. Complete all details in sections 1 and 2 and ensure you sign the document in section 3.
2. Please return this agreement by post to: Freepost Utilise PO Box 91826 Victoria Street West Auckland 1142.
3. Retain a copy for your records.

1 Utilise account details

Customer name ["you"]

Your Utilise customer number

Your customer number can be found on your current Utilise bill or by calling us on 0800 UTILISE (884 547)

Authority to direct debits

(Not to operate as an assignment or agreement)

Authority code

0	1	2	2	3	2	8

I/We authorise you until further notice in writing to debit my/our bank account (details below) with all amounts which Utilise Limited (hereinafter referred to as the initiator) the registered initiator of the presented Authorisation Code, may initiate by direct debit. Payment will be debited on or after the statements due date, unless Utilise Limited is notified.

I/We acknowledge and accept that the bank accepts this Authority upon the conditions listed below.

2 Bank account details

Name of bank account holder

Bank account number

Bank *Branch* *Account Number* *Suffix*

Bank: _____ Branch: _____ Address: _____ Town/City: _____

Information to appear on my/our bank statement

U	T	I	L	I	S	E			

Payer Particulars *Payer Code (any optional reference details you with to appear on your bank statement)*

Payer Reference (optional)

3 Your signature(s)

Signature(s) Date

It can take several weeks to load your Direct Debit Authority onto your account. Please continue to pay via your current method until your receive at the bottom of your invoice confirmation of your deduction via your new preferred payment method. ***For bank use only Original – retain at branch.***

Approved	2232	*Received*	*Checked by*	*Recorded by*	*Bank Stamp*
	10 | 2014				

4 Conditions of this authority

1. Utilise Limited (the "Initiator")
(a) Has agreed to give written advance notice of the net amount of each Direct Debit and the due date of debiting at least 10 calendar days before (but not more than 2 calendar months) the date the direct debit will be initiated. This notice will be provided in writing (including by electronic means where the customer has provided consent). The advance notice will include the following message:"Unless advice to the contrary is received from you by (*date), the amount of $..... will be directly debited to your Bank account on (initiating date)."* This date will be at least two days prior to the due date to allow for amendment of direct debits.(b) May, upon the relationship which gave rise to this Authority being terminated, give notice to the Bank that no further Direct Debits are to be initiated under the Authority. Upon receipt of such notice the Bank may terminate this Authority as to future payments by notice in writing to the Customer.

2. The Customer may:
(a) At any time, terminate this Authority as to future payments by giving written notice of termination to the Bank and to the Initiator.(b) Stop payment of any direct debit to be initiated under this authority by the Initiator by giving written notice to the Bank prior to the direct debit being paid by the Bank.

3. The Customer acknowledges that:
(a) This authority will remain in full force and effect in respect of all direct debits made from the Customer's account in good faith notwithstanding the Customer's death, bankruptcy or other revocation of this authority until actual notice of such event is received by the Bank. (b) In any event this authority is subject to any arrangement now or hereafter existing between the Customer and the Bank in relation to the Customer's account. (c) Any dispute as to the correctness or validity of an amount debited to the Customer account shall not be the concern of the Bank except in so far as the direct debit has not been paid in accordance with this authority. Any other disputes lie between the Customer and the Initiator.(d) Where the Bank has used reasonable care and skill in acting in accordance with this authority, the Bank accepts no responsibility or liability in respect of: - the accuracy of information about Direct Debits on Bank statements - any variations between notices given by the Initiator and the amounts of Direct Debits (e) The Bank is not responsible for, or under any liability in respect of the Initiator's failure to give written advance notice in accordance with 1(a) nor for the non-receipt or late receipt of notice by the Customer for any reason whatsoever. In any such situation the dispute lies between the Customer and the Initiator.

4. The Bank may:
(a) In its absolute discretion conclusively determine the order of priority of payment by it of any monies pursuant to this or any other authority, cheque or draft properly executed by the Customer and given to or drawn on the Bank. (b) At any time terminate this authority as to future payments by notice in writing to the Customer. (c) Charge its current fees for this service in force from time-to-time. (d) Upon receipt of an "authority to transfer form" signed by me/us from a bank to which my/our account has been transferred, transfer to that bank this Authority to accept Direct Debits.